



Walker Support, Service and Solutions LLC

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CAPABILITY STATEMENT

Walker Support, Service and Solutions LLC (W3S) is an SBA-certified **SDVOSB** backed by 20+ years of key personnel experience supporting federal enterprise and mission environments. We provide compliant IT Hardware Procurement and end-to-end Software Testing to modernize legacy infrastructures, accelerate the transition to Enterprise Cloud platforms, and ensure the highest quality of digital service delivery.

We stand ready to resolve complex IT operational and compliance challenges facing federal agencies and help streamline their digital modernization.

CORE COMPETENCIES

IT Hardware Procurement

- » End User Computing Devices
- » Enterprise Server & Storage
- » Enterprise Network Infrastructure
- » Imaging & Output Devices

Systems Testing & OA

- » Full Lifecycle Testing
- » SDLC & STLC Governance
- » Proactive Risk Management
- » Cutover & Hypercare Support

DIFFERENTIATORS

We combine veteran leadership with over a decade of hands-on software testing and quality assurance execution across communications, healthcare, and finance.

- » Leadership: Veteran-owned, operated, and led—bringing a deep understanding of VA mission requirements, uncompromising delivery, and operational resilience forged in high-stakes environments.
- » Past Performance: Backed by 35+ enterprise projects managed by our Senior Advisor, delivering end-to-end system performance testing, scalability validation, enterprise QA, and zero-defect release oversight.
- » Compliance: 100% U.S. hiring and Buy American sourcing—ensuring strict federal compliance across cybersecurity, accessibility, and supply chain security standards.
- » Support: Vendor-agnostic procurement support to eliminate lock-in, streamline lifecycle costs, and maximize VA technology investments.

PAST PERFORMANCE

Our service delivery framework leverages the proven track record of our Senior Testing Advisor, who has led 35+ enterprise-scale software testing and quality assurance projects across complex IT environments.

- » Full-Lifecycle Testing: Manual and automated test suites spanning all phases of the SDLC & STLC.
- » Governance & Compliance: Structured, compliance-focused oversight throughout development and testing lifecycles.
- » Proactive Risk Management: Early identification, assessment, and mitigation of defects and release risks.
- » Cutover & Hypercare: Testing oversight and post-launch monitoring to support stable, controlled releases.

** **Experience Attribution:** The 35+ testing projects listed represent individual experience of our Senior Testing Advisor and inform the core delivery framework of W3S LLC, rather than corporate past performance.*

